

Customer Notice

Children's Pool Air Temperature - February / March 2022

Customers are politely being alerted to the fact that the airflow from the changing village towards the pool is by design, and is to prevent humid pool air affecting other areas of the building. While this airflow has been present since the building was refurbished in 2011 the effects are more noticeable this winter due to problems with the buildings heating.

This comes from Dunfermline's district heating scheme and the effect has been to reduce the air temperatures in the changing village and pool hall.

Fife Council are currently working with their contractors to address the problems with the district heating scheme to restore full heating to the building, but we have no control over this, and no timescale for completion.

We have taken the steps we can to reduce the volume of air flowing from the changing village to the pool, including significantly reducing the flow through the vent in the middle of the corridor.

Any further adjustment will require the assistance of a specialist contractor which we will work with Fife Council to arrange.

We would like to apologise to our customers for any inconvenience this may cause.